



The Worshipful Company of Water Conservators

You are cordially invited to join the Water Conservators' 8th Webinar

Achieving Demand Reduction Goals **Smart Metering, Water Efficiency, Policy & Regulation Change**

Wednesday 13th January 2021 5.30pm to 6.30pm

Presented by Andrew Tucker, Demand Reduction Strategy Manager, Thames Water

About this Webinar

Thames Water is 5 years into a compulsory smart water meter programme, covering London, then moving into the Thames Valley. With >10m meter reads per days, smart data is rewriting the sector's understanding of water use, wastage and leakage. This presentation will provide an overview of smart meter data insight, how it's enabling targeted water efficiency activity, plus show impact that Covid19 has had on daily water use. In parallel, with so much potential change on the horizon at policy and regulatory levels, it will conclude with a demand reduction 'wish list' – including national targets, water labelling, future homes standard, leaky-loos and water neutrality.

About the Speaker

Andrew is the Demand Reduction Strategy Manager at Thames Water and is responsible for strategic direction of water savings through metering, water efficiency and customer engagement. Key responsibilities include delivering the business' water efficiency targets across London and Thames Valley. Previously Andrew has been the Water Strategy Manager for the Energy Savings Trust; Principal Policy Officer for Climate Change Adaptation and the Manager of the London Climate Change Partnership at the Greater London Authority, and worked in the Australian mining industry as an Environmental Adviser.

How to Join this Webinar

The webinar will be held over Zoom Video Conferencing and attendees may join free of charge. Please ensure you have down-loaded **Zoom v. 5.0** which is available free at <https://zoom.us>

Once installed, attendees should click on this link to join the webinar:

<https://us02web.zoom.us/j/81923143592?pwd=U0EyY2hLeEd5UIFsWmVyTXhyT09NZz09>

Meeting ID: 819 2314 3592

Passcode: 273192

Please ensure you join just before the published start time – a couple of minutes early will be fine and you will be placed in a 'waiting room' prior to the webinar commencing. Please note that all attendees will automatically be on 'mute' so will not be able to speak to the presenter. They may however ask questions via the 'chat' feature on the Zoom main screen. The webinar will be recorded for future use including posting on our website. Attendees email details will **not** be accessible by any other attendee (save the host) nor through any recording.